

## INFORMATION SYSTEMS AND TECHNOLOGY

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Information Systems and Technology (IS&T) (<http://ist.mit.edu>) provides services in support of MIT's mission to advance knowledge and educate students, endeavoring to maximize the impact of information technology across the Institute's research and education enterprise.

IS&T licenses widely used productivity tools (e.g., Microsoft 365, Adobe Creative Suite, Zoom, Slack, Dropbox, Github), security software (e.g., CrowdStrike, CrashPlan, LastPass), and discipline-specific technical software (e.g. MATLAB, SolidWorks) to support education and research activities.

Support teams provide 24/7 IT help to the MIT community by live chat, phone, or email, as well as in-person walk-in support during business hours in the Atlas Service Center. The Knowledge Base draws on the cumulative IT expertise at MIT to deliver thousands of self-help articles.

IS&T manages the digital infrastructure, technology architecture, software development, cybersecurity and overall IT ecosystem of core Institute platforms, including the computing and communications infrastructure, and applications. Together, these systems provide the digital foundation for faculty, students, and staff engaged in MIT's research, academic, and administrative activities.

New students at the Institute will find the guide to getting started with IT at MIT (<http://ist.mit.edu/students>) a helpful starting point.